



Blackboard

Collaborate Ultra Version 20.02 Release

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Product: Collaborate - Ultra Experience

Information:

Blackboard
collaborate > Product Update Notification

Updated: March 11, 2020

Collaborate Ultra version 20.02 was scheduled to be released March 12, 2020. This release is now scheduled to be released with Collaborate 20.04 on April 9, 2020. Please refer to the [Collaborate Ultra Release Schedule](#) for all upcoming release dates.

Please note that we will still be utilizing the originally planned maintenance windows listed below to perform infrastructure maintenance work on March 12, 2020.

We are pleased to announce the upcoming release of Collaborate Ultra version 20.02. We're continually evolving to improve the teaching and learning experience.

For a complete list of updates and additional details, please review our Collaborate Ultra [v20.02 Release Notes](#).

When will the update take place?

All clients will be upgraded on Thursday, March 12, 2020:

- **Asia Pacific** (AWS Sydney): Thursday, March 12, 2020 from 12:00 Midnight AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours to Thursday, March 12, 2020 4:00 AM AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours
- **Canada** (AWS Montreal): Thursday, March 12, 2020 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, March 12, 2020 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours
- **Europe** (AWS Ireland): Thursday, March 12, 2020 from 12:00 Midnight GMT to Thursday, March 12, 2020 4:00 AM GMT
- **US** (AWS Virginia): Thursday, March 12, 2020 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, March 12, 2020 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours

Please note: We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate Ultra customers will experience intermittent availability during these maintenance windows.

How will users access this release?

Users will automatically have access to Collaborate Ultra v20.02 after the update.

What supporting resources are available?

To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [Release Notes](#)
- [Known Issues List \(Available March 12, 2020\)](#)
- [Collaborate Ultra Release Schedule](#)