

Blackboard

Unwanted Gray Box is Embedded in the Content Editor

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Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: When creating Content with a lot of texts in the Content Editor, a gray box appears at the bottom of the editor. The texts still show correctly upon submission, but the gray box causes confusion to the end User while typing.

Steps to Replicate:

1. Log into Blackboard Learn as Administrator
2. Click on System Admin > Courses
3. Search and enter any Course
4. Click on any Content folder (in the Course menu)
5. Click on Build Content > Item
6. Click inside the Content Editor to activate it
7. Do not type anything, but instead press and hold down the "Enter/Return" key on the Keyboard

Expected Behavior:

The background color of the editor will stay the same

Observed Behavior:

A gray box appears at the bottom of the editor

Target Release: SaaS - Fixed (v3200.9.0)

Patch Available: No

