# Blackboard®

**Students are Unable to Access Discussion Board if Admin User is Disabled in Course**

**Product:** Blackboard Learn

**Release:** SaaS

**Service Pack(s):** SaaS

**Description:** If an Admin User is enrolled in an Ultra Course and then disabled, new discussion boards throw the Oops! error.

**Steps to Replicate:**

1. Log in as System Admin
2. Go to Users > Create User for Instructor Role and Student Role
3. Go to Admin > Courses > Create New Ultra Course
4. Enroll Instructor and Admin into Course
5. Log in as Instructor role from step 2
6. Create a Discussion Board
7. Log in as Student Role
8. Note: you are able to access the Discussion
9. Log in as System Admin
10. Run a feed file to disable the Admin User in the Course
    EXTERNAL_COURSE_KEY|EXTERNAL_PERSON_KEY|ROW_STATUS|DATA_SOURCE_KEY
    bbtest_1234|bbtest_1234_admin|DISABLED|bbtest_1234
11. Log in as Instructor role from step 2
12. Create a Discussion Board

**Observed Behavior:**
Error: Oops! Something Broke. Please reload page

1. Log in as Student User
2. Go to Second Discussion

Error: Oops! Something Broke. Please reload page

**Expected Behavior:**
To be able to create Discussion Boards as Instructor and view them as a Student even though a System Admin User is disabled in the Course

**Resolution/Workaround:** If possible, re-enable the Admin User and remove them from the Course.

**Target Release:** Future Reference
**Patch Available:** No