Blackboard

Student Submission Text Missing in Downloaded Zip File for Assessment

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: If a student uses the VTBE Editor to complete an Assessment, the submission text does not appear in a TXT file in the downloaded ZIP file.

Steps to Replicate:

1. Log into Blackboard Learn (SaaS environment with Ultra courses) as Instructor
2. Navigate to an Ultra course
3. Enroll Student into Course
4. Go to **Course Content** > **Create Assessment** > **Assignment**
5. **Add Essay Question**
6. **Save**
7. Log in as Student
8. Navigate to the Assignment > Write submission in the text editor
9. **Submit**
10. Log in as Instructor
11. Navigate to **Grade Center** > Full Grade Center > View Assignment submissions
12. Click the **More Options for Submission List** contextual menu > Select **Download All**
13. Select Student attempt > **Create ZIP File** > **Send**
14. Return to **Course Content**
15. Access Messages
16. Select **Download Now** to download the ZIP file created

Observed Behavior:
The Student's submission text appears a TXT file in the downloaded ZIP file.

Expected Behavior:
The Student's submission text does not appear a TXT file in the downloaded ZIP file.

Target Release: Will Not Fix
Patch Available: No