Blackboard

VTBE in Ultra Breaks Mailto Links by Adding http://

Date Published: Feb 19,2020 **Category:** Planned_First_Fix_Release:SaaS_v3800_4_0; Product:Course_Tools_Learn; Version:SaaS   **Article No.:** 000055541

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: The Ultra Visual Text Box Editor (VTBE) breaks mailto links by appending http:// to them.

Steps to Replicate:

1. Log into Blackboard Learn Ultra environment as System Administrator
2. On the Institution page, click the **+** (Plus) icon to create a new custom content module
3. In the VTBE, Select the **Insert Link** button and create a link with the link URL **mailto:abc@blackboard.com** and text of **Test**
4. Visit a web page that has a mailto text link, highlight that link, copy it, and paste it into the VTBE on a new line in the same module
   1. You can use https://www.rapidtables.com/web/html/mailto.html as a test page with a mailto link)
5. Select **Save** on the module
6. Click on both links

Expected Behavior:
Both links function as mailto links successfully.

Observed Behavior:
The first link has http:// appended to it and does not function as a mailto link.

Target Release: SaaS - Fixed (v3800.3.0)
Patch Available: No