

Blackboard

Completed Attempts are Marked as 'In Progress' in Download of Grade Center

Date Published: Jun 30,2020 **Category:** Planned_First_Fix_Release:Functioning_as_Designed; Product:Grade_Center_Learn; Version:Ultra **Article No.:** 000055711

Product: Learn

Release: SaaS

Service Pack(s): Ultra

Description: In Ultra Courses, completed attempts are marked as "In Progress" and scored when the Grade Center is downloaded.

Steps to Replicate:

1. Log into Blackboard Learn (Ultra environment) as System Administrator
2. Navigate to a Course that has a Gradebook and student data
3. Go to **Grade Center > Full Grade Center**
4. Hover over **Work Offline** (top right) > **Download**
5. Set the following settings:
 1. Select Data to Download: **Full Grade Center**
 2. Delimiter Type: **Tab**
 3. Include Hidden Information: **No**
6. **Submit**

Observed Behavior:

Several students are marked as **In Progress**, but also have a score listed.

Expected Behavior:

A Score is listed for the Students.

Cause: Ultra Experience does not currently support In Progress attempts.

Target Release: Functioning as Designed

Patch Available: No

