

# Blackboard®

## Uploading Multiple Files in Ultra Results in a JavaScript Error

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**Product:** Blackboard Learn

**Release:** SaaS

**Service Pack(s):** SaaS

**Description:** When attempting to upload multiple files to a folder in an Ultra experience course, it results in a JavaScript error in the console and the upload fails.

### Steps to Replicate:

1. Log into Blackboard Learn (Ultra experience as System Admin
2. Go to **System Admin > Courses**
3. Create a Test course
4. Open Test course
5. Navigate to **Course Content**
6. Click on the **plus (+)** icon > Select **Create**
7. Choose folder > Select **Save**
8. Expand the menu by pressing the arrow facing downward at the right side of the screen
9. Drag and drop multiple files on the upload option, or
10. Select **Upload** > Select multiple files > **Open**

### Expected Behavior:

The files upload successfully, without error.

### Observed Behavior:

The files do not upload and the a JavaScript error appears in the browser console.

**Resolution/Workaround:** A single file upload works properly, however when multiple files are selected it fails.

**Target Release:** Future Reference

**Patch Available:** No