

Blackboard

Tests Submitted via Blackboard App Create Duplicate Entries in Grade History Report

Date Published: Sep 16,2019 **Category:** Product:Bb_Student; Version:Learn_9_1_Q2_2017_3200_0_0,Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,SaaS **Article No.:** 000056554

Product: Mobile

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), SaaS

Description: When students complete a test in the Blackboard app, duplicate entries are created in the Grade History Report.

Steps to Replicate: 1. As an instructor, create a Test
2. As a student, complete and submit the Test using the Blackboard app
3. As an instructor, go to the Full Grade Center > Reports > View Grade History

Expected Behavior:
The student will have a single entry related to the test submission.

Observed Behavior:
The student has duplicate entries related to the test submission.

Resolution/Workaround: Fixed in Learn SaaS 3700.9.0. Will be included in a future Cumulative update for Self-Hosted and Managed-Hosted clients.

Patch Available: No