

Blackboard

Embedded Flash Videos Do Not Display in SaaS

Date Published: Jun 22,2017 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Content_Management_Learn; Version:SaaS **Article No.:** 000057835

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Embedded flash videos will not display when added in Course Content items, Wikis, and Assignments. They display without issue in preview mode within the text editor.

Steps to Replicate: 1.Logon as *Instructor*

2.Access a **Course**

3.Click the **Content**

4.Click **Build Content** > Item

5.In the VTBE text editor > Click **Insert/Edit Embedded Media** icon

6.Set the Type to **Flash**

7.Click Browse **My Computer** or **Browse Content Collection**

8.Select a .swf file

9.Click **Insert**

10.Click **Submit**

Expected Behavior:

Embedded flash video displays

Unexpected Behavior:

Embedded flash video does not display

Target Release: Will Not Fix

Patch Available: No

