Blackboard

Ally Accessibility Report Reports a File Not Linked to Course

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Version:Learn_9_1_3900_0,Learn_9_1_Q4_2019,SaaS Article No.: 000059426

Product: Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.0.0, Learn 9.1 Q4 2019 (3800.0.0), SaaS

Description: A file which is not in the course or linked within the course can appear in the course accessibility report.

Steps to Replicate: 1. Log in as a system administrator

2. Go to System Admin > Courses

3. Search for and enter an affected course

4. Go to Control Panel > Course Tools > Accessibility Report

5. Locate issue "The document contains images without a description"

OBSERVED RESULT:

Report shows a file which does not appear to exist in course.

EXPECTED RESULT:

Report only shows course files.

Patch Available: No