

Blackboard

Goal Performance Dashboard Throws Error

Date Published: Feb 17,2021 **Category:** Planned_First_Fix_Release:SaaS_v3900_8_0; Product:Reporting_Learn,Database_Learn; Version:SaaS **Article No.:** 000059829

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: SaaS Environments return an error message when the Goal Performance report is run for a Student.

Steps to Replicate:

1. Log into the Environment as a System Administrator
2. Navigate to **My Blackboard** > **Tools** > **Goal Performance**
3. View list of Students
4. Click on any Student Username

Expected Behavior:

The results of the report would be displayed

Observed Behavior:

*SQL compilation error:
Unsupported subquery type cannot be evaluated
For reference, the Error ID is xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
<timestamp>*

Symptoms:

Sample Stack Trace:

2019-04-29 21:24:12 +0000 - [WARNING] SQL compilation error:
Unsupported subquery type cannot be evaluated<P>For reference, the
Unsupported subquery type cannot be evaluated
at net.snowflake.client.jdbc.SnowflakeUtil.checkErrorAndThrowException(SnowflakeUtil.java:102)
at net.snowflake.client.core.StmtUtil.execute(StmtUtil.java:410)
at net.snowflake.client.core.SFStatement.executeHelper(SFStatement.java:371)
at net.snowflake.client.core.SFStatement.executeQueryInternal(SFStatement.java:195)
at net.snowflake.client.core.SFStatement.executeQuery(SFStatement.java:147)

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at net.snowflake.client.core.SFStatement.describe(SFStatement.java:160)
at net.snowflake.client.jdbc.SnowflakePreparedStatementV1.<init>(SnowflakePreparedStatementV1.java:115)
at net.snowflake.client.jdbc.SnowflakeConnectionV1.prepareStatement(SnowflakeConnectionV1.java:1104)
at sun.reflect.GeneratedMethodAccessor30.invoke(Unknown Source)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.tomcat.jdbc.pool.ProxyConnection.invoke(ProxyConnection.java:126)
at org.apache.tomcat.jdbc.pool.JdbcInterceptor.invoke(JdbcInterceptor.java:108)
at org.apache.tomcat.jdbc.pool.interceptor.AbstractCreateStatementInterceptor.invoke(AbstractCreateStatementInterceptor.java:75)
at org.apache.tomcat.jdbc.pool.JdbcInterceptor.invoke(JdbcInterceptor.java:108)
at org.apache.tomcat.jdbc.pool.DisposableConnectionFacade.invoke(DisposableConnectionFacade.java:81)
at com.sun.proxy.$Proxy27.prepareStatement(Unknown Source)
at org.apache.commons.dbcp2.DelegatingConnection.prepareStatement(DelegatingConnection.java:288)
at blackboard.db.impl.MonitoringConnectionPool$MonitoringConnection.prepareStatement(MonitoringConnectionPool.java:112)
at org.apache.commons.dbcp2.DelegatingConnection.prepareStatement(DelegatingConnection.java:288)
at blackboard.db.impl.SafetyNetConnection.prepareStatement(SafetyNetConnection.java:290)
at org.apache.commons.dbcp2.DelegatingConnection.prepareStatement(DelegatingConnection.java:288)
at org.springframework.jdbc.core.PreparedStatementCreatorFactory$PreparedStatementCreatorImpl.createPreparedStatement(PreparedStatementCreatorFactory.java)
at org.springframework.jdbc.core.JdbcTemplate.execute(JdbcTemplate.java:623)
at org.springframework.jdbc.core.JdbcTemplate.query(JdbcTemplate.java:680)
...
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Target Release: SaaS - Fixed (v3900.8.0)

Patch Available: No