

# Blackboard

## Menu Colors Change when Original View Course Opened in New Tab

**Date Published:** Apr 24,2018 **Category:** Planned\_First\_Fix\_Release:Will\_Not\_Fix; Product:Course\_Tools\_Learn,Community\_Learn; Version:SaaS **Article No.:** 000060713

**Product:** Blackboard Learn

**Release:** SaaS

**Service Pack(s):** SaaS

**Description:** In Ultra Environments, some Original Experience Course Menus do not have the Bb Learn 2016 Theme colors when the Course is opened in a new tab. This occurs when the Course had custom colors applied previous to the Ultra conversion.

**Steps to Replicate:** In an Original Environment:

1. Log into Blackboard Learn as a System Administrator
2. Create and access a test Course
3. Navigate to [*Control Panel*] **Customization > Teaching Style**
4. Under [*Select Menu Style*] *Style*, set a custom *Background Color* and *Text Color*

After upgrading the Environment to SaaS Ultra:

1. Locate the Course created in step 2
2. Open the Course with a single **left-click**
  1. Observe that the menu colors are now set to the *Bb Learn 2016* Theme defaults
3. Open the Course with a **right-click > Open in New Tab**

### **Expected Behavior:**

The menu colors are set to the *Bb Learn 2016* defaults

### **Observed Behavior:**

The menu colors are set to those chosen in step 4

**Target Release:** Will Not Fix

**Patch Available:** No

