

Blackboard®

Multiple Choice Questions Exhibit Typing lag in all Browsers

Date Published: Oct 21,2017 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Content_Management_Learn; Version:SaaS **Article No.:** 000061835

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: When creating a matching question, there is lag in the VTBE when the item is more than a couple characters there are large pauses where the VTBE looks like nothing is being entered and then it will catch up.

Steps to Replicate:

1. Log in as System Admin
2. Go to System Admin > Courses
3. Create a Course
4. Go to Content > Assessments > Test
5. Click to create a new Test
6. Go to Create Question > Matching and type in Question Text
7. Change the number of questions to a greater number than 4 (the more questions the more obvious the lag)
8. Start typing in the first question

Expected Behavior:

The VTBE keeps up with your typing and if there is lag, it is very little

Observed Behavior:

There are random long lags where the text being entered takes a long time to show up in the editor

Target Release: Will Not Fix

Patch Available: No

