Blackboard

Spaces in Filenames Displayed Incorrectly for Content Created from Google Drive

Date Published: Aug 20,2019 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Content_Management_Learn,Course_Tools_Learn; Version:SaaS   **Article No.:** 000062345

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Files uploaded to Ultra Courses from Google Drive have the spaces in their filenames replaced with %20.

Steps to Replicate: <u>In an Ultra Environment</u>:

1. Log into Blackboard Learn as a System Administrator
2. Create and access an *Ultra View* Course
3. Click the + button to add content
4. Select *Cloud Storage* then *Google Drive*
5. Select any document with a space in it's name

Expected Behavior:
The document is added with the same name it had in Google Drive
  Example: *File Name.doc*

Observed Behavior:
The document is added but there is a %20 instead of any spaces
  Example: *File%20Name.doc*

Target Release: Will Not Fix
Patch Available: No