

Blackboard

Content Editor Changes to a Grey Background Color after more than 28 Paragraphs Added

Date Published: Aug 01,2017 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Content_Management_Learn;
Version:Learn_9_1_Q4_2019,Learn_9_1_Q2_2017_3200_0_0,Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2018,Learn_9_1_Q2_2019,SaaS **Article No.:**
000065372

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1 Q4 2019 (3800.0.0), Learn 9.1 Q2 2017 (3200.0.0), Learn 9.1 Q4 2017 (3300.0.0), Learn 9.1 Q2 2018 (3400.0.0), Learn 9.1 Q4 2018 (3500.0.0), Learn 9.1 Q2 2019 (3700.0.0), SaaS

Description: When creating a Content Item that contains more than 28 paragraphs, the Content Editor's white background color stops displaying, and is instead replaced by the default grey background from the Blackboard theme.

Steps to Replicate:

1. Log into Blackboard Learn as *Instructor*
2. Open any Course, and navigate to any Content Area
3. **Build Content > Item**
4. In the *Text* field, enter text consisting of at least 28 paragraphs

Observed Behavior:

The Content Editor's white background color stops displaying and is replaced by the default grey background from the Blackboard theme.

Expected Behavior:

The background color stays the same regardless of the amount of text or paragraphs in the Content Item.

Target Release: Will Not Fix

Patch Available: No

