

Blackboard

Announcing the Discontinuation of the Windows Mobile Apps for Blackboard Learn

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Version:Learn_9_1_Q4_2019,Learn_9_1_Q2_2017_3200_0_0,Learn_9_1_Q4_2017,Learn_9_1_Q2_2018,Learn_9_1_Q4_2018,Learn_9_1_Q2_2019,SaaS **Article No.:**
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Product: Blackboard Learn

Type:Support Bulletin

Bulletin/Advisory Information: Updated Bulletin (Published December 17, 2019):

This is the final reminder that the Blackboard and Blackboard Instructor Windows mobile apps will be removed from the Microsoft App Store and support will cease to service on December 31st, 2019 in all markets. Please review the Support Bulletin below for additional details.

Updated Bulletin (Published November 22, 2019):

This is a reminder that the Blackboard and Blackboard Instructor Windows mobile apps will be removed from the Microsoft App Store and support will cease to service on December 31st, 2019 in all markets. Please review the Support Bulletin below for additional details.

Updated Bulletin (Published October 30, 2019):

This is a reminder that the Blackboard and Blackboard Instructor Windows mobile apps will be removed from the Microsoft App Store and support will cease to service on December 31st, 2019 in all markets. Please review the Support Bulletin below for additional details.

Original Bulletin (Published September 24, 2019):

As a part of our commitment to delivering a portfolio of high-quality products to help our clients thrive in a complex and changing educational environment Blackboard is announcing the discontinuation of availability and support for the Blackboard and Blackboard Instructor Windows apps.

As consumer preference in the mobile market has gravitated towards iOS and Android devices, we believe that maintaining our current Windows mobile apps no longer provide the value and impact they once had to our clients and users. In fact, over 98% of all our mobile app usage today is exclusively on iOS and Android devices.

By simplifying our portfolio of mobile offerings we're able to increase investment and focus on our iOS and Android apps to better support the vast majority of students and instructors using Blackboard Learn on the go.

The Blackboard and Blackboard Instructor Windows mobile apps will be removed from the Microsoft App Store and support will cease to service on December 31st, 2019

in all markets. This discontinuation furthers the progress we've made across our product portfolio to simplify, consolidate, and promote our next generation solutions.