Blackboard

Blackboard Open Education End of Life: FAQ

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Version:Connect,Ally_BU,Community_Engagement,Collaborate,Learn_BU,Analytics **Article No.:** 000075062

Introduction:

1. **How Blackboard Open Education clients be impacted?**

   All current Blackboard Open Education client contracts with an expiration date past the End of Life date will be terminated on June 30, 2021. Any client with a Blackboard Open Education contract which expires prior to the end-of-life date will have the option to terminate their contract at that time OR renew their Blackboard Open Education license through June 30, 2021. Termination of a client's Blackboard Open Education contract does not impact the use or licensed agreement of other Blackboard products for which they are contracted.

1. **What is the alternative for Open Education?**

   Open Education customers have the opportunity to purchase a Learn license for their online learning needs.

1. **Do I need to pay to migrate the content on Open Education to another Learn site?**

   Our consulting team can assist with migrating content from Open Education to a Learn instance. For more information, please reach out to your account executive.

1. **What will happen when Blackboard discontinues this product?**

   Users will no longer be able to access courses on Open Education after June 30, 2021. Plan to migrate all data from Open Education by June 30, 2021.

1. **Is there any additional information about what the wind-down will look like?**

   New users for Open Education will not be approved, customers may continue using Open Education through the remainder of the winddown period.

1. **Can I create a new Open Education account for my institution?**

   Unfortunately, no, new users will be provided access to Open Education.

1. **How do I download and archive courses from Open Education?**

   Please see the [help documentation](#) for exporting courses.

1. **How do I get support for my Open Education data migration?**

    Reach out to your Account Executive.

Functionality: Please also view the following Support Bulletin that is related to this FAQ:

- [Blackboard Open Education End of Life: June 30, 2021](#)