Blackboard

Announcement Email gives Invalid Link Preventing Users to Access an Announcement

Date Published: Jul 28,2023 **Category:** Planned_First_Fix_Release:SaaS_v3900_74_0; Product:Learn_BU; Version:Ultra   **Article No.:** 000077699

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: When trying to open an announcement by clicking the link provided in the email, the announcement does not open unless "announcement-list" is removed from the URL.

Steps to Replicate:

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Go to **Admin panel** > **Courses** > **Create course**
3. Enroll an instructor and a student
4. Log in as the instructor and post an announcement with a link in the course
5. Click on "Post now" option

   - Notice an email notification with the posted link and the View Announcement button is received.

1. Click on the link

Observed Behavior:
On clicking on the View Announcement button, the announcement does not open and an error message stating "Uh-oh. We can't find that page" is displayed.

Expected Behavior: On clicking on the View Announcement button, the announcement should open without any error message.

Target Release: SaaS-Fixed (v3900.74.0)