Blackboard

SCORM set to Frameset Goes Below the Page When in a Learning Module

Date Published: Sep 17,2021 **Category:** Planned_First_Fix_Release:Will_Not_Fix; Product:Content_Management_Learn,Extensions_Learn; Version:Learn_9_1_3900_2_0,Learn_9_1_3900_4_0,Learn_9_1_3900_8_0,Learn_9_1_3900_6_0,Learn_9_1_3900_10_0,SaaS   **Article No.:** 000075115

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.2.0, Learn 9.1, 3900.4.0, Learn 9.1, 3900.8.0, Learn 9.1, 3900.6.0, Learn 9.1, 3900.10.0, SaaS

Description:

When accessing a SCORM content with launch type set to Frameset in a Learning Module, the SCORM content goes longer than the page due to the side scroll bar.

Steps to Replicate:

1. Log into Blackboard Learn as Instructor
2. Create a Learning Module in a course
3. Include a **SCORM** package in the Learning Module
4. In the **SCORM Advanced Settings** set the **SCO launch type** to **Frameset**
5. Click **Save**
6. log in as a Student and access the SCORM package

Observed Behavior: SCORM content goes longer than the page due to the side scroll bar
Expected Behavior: SCORM content displays correctly

Target Release: Will Not Fix
Patch Available: No