



## **Quotes and apostrophes not working correctly for SMS**

**Date Published:** May 13,2021 **Category:** Product:Bb\_Comms; Version:Bb\_Comms **Article No.:** 000075494

**Product:** Community Engagement - Bb Comms

**Service Pack(s):** Bb Comms

**Description:** Our team has discovered that quotes and apostrophes in Facebook, SMS, and Twitter are showing up as HTML code in some instances. Our development team has been made aware of the situation and they are working to resolve this issue.