

Blackboard®

Embedded Course Videos Stopped Working When Trying to Play Embedded Videos

Date Published: Jul 26,2021 **Category:** Planned_First_Fix_Release:SaaS_v3900_37_0,Learn_9_1_3900_37_0_Release; Product:Content_Management_Learn; Version:SaaS **Article No.:** 000075586

Product: Blackboard Learn

Release: SaaS

Service Pack(s): SaaS

Description: Embedded course videos stopped working when trying to play any embedded videos by different users.

Steps to Replicate:

1. Log in to **Blackboard Learn** as an Administrator or Instructor
2. Access a course that has embedded MP4 video content.
3. Try to play a video

OBSERVED RESULT: The video doesn't play

EXPECTED RESULT: The video plays

Target Release: Learn 9.1, 3900.37.0 Release

SaaS - Fixed (v3900.37.0)

Patch Available: No