



Blackboard

## Collaborate Ultra Version 21.10 Release

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### Bulletin/Advisory Information:

Blackboard collaborate > Product Update Notification

We are pleased to announce the upcoming release of Collaborate Ultra version 21.10. We are continually evolving to improve the teaching and learning experience.

For a complete list of updates and additional details, please review our Collaborate Ultra [v21.10 Release Notes](#).

### When will the update take place?

All clients will be upgraded on Thursday, June 10, 2021:

- **Asia Pacific** (AWS Sydney): Thursday, June 10, 2021 from 12:00 Midnight AEST (Australian Eastern Standard Time) UTC/GMT +10 hours to Thursday, June 10, 2021 4:00 AM AEST (Australian Eastern Standard Time) UTC/GMT +10 hours
- **Canada** (AWS Montreal): Thursday, June 10, 2021 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, June 10, 2021 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours
- **Europe** (AWS Ireland): Thursday, June 10, 2021 from 12:00 Midnight IST (Irish Standard Time) UTC/GMT +1 to Thursday, June 10, 2021 4:00 AM IST (Irish Standard Time) UTC/GMT +1
- **US** (AWS Virginia): Thursday, June 10, 2021 from 2:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours to Thursday, June 10, 2021 6:00 AM EDT (Eastern Daylight Time) UTC/GMT -4 hours

**Please note:** We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate Ultra customers will experience intermittent availability during these maintenance windows.

### How will users access this release?

Users will automatically have access to Collaborate Ultra v21.10 after the update.

### What supporting resources are available?

To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [Release Notes](#)
- [Known Issues List \(Available June 10, 2021\)](#)
- [Collaborate Ultra Release Schedule](#)

