Blackboard

Ally Accessibility Report Shows Either Deleted Files or Files not in the Course

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Product: Ally

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.8.0, Learn 9.1, 3900.10.0, Learn 9.1, 3900.15.0, Learn 9.1, 3900.13.0, Learn 9.1, 3900.17.0, Learn 9.1, 3900.19.0, Learn 9.1, 3900.21.0, Learn 9.1, 3900.23.0, SaaS

Description: The course accessibility report shows several files that the user either deleted or that were never in the course to begin with.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator
2. Access a course
3. Navigate to the **Control Panel** > Click on **Course Tools**
4. Click **Accessibility Report**
5. Click the **Start** button for the "Content with the easiest issues to fix."

Observed Behavior:
Some files listed in the report are not in the course.

Expected Behavior:
All of the files listed can be found in the course.

Target Release: Learn 9.1, 3900.46.0 Release

SaaS - Fixed (v3900.46.0)