

Blackboard®

VTBE with TinyMCE 5 does not Keep the Font Selected After Saving the Content

Date Published: Sep 28,2021 **Category:** Planned_First_Fix_Release:SaaS_v3900_34_0; Product:Content_Management_Learn; Version:Learn_9_1_3900_21_0,Learn_9_1_3900_23_0,SaaS **Article No.:** 000075881

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.21.0, Learn 9.1, 3900.23.0, SaaS

Description: In Original course view: when creating a new item on Course Content on the content information, using the Tiny 5 based VTBE, the font is not applied.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator or Instructor
2. Select a **Course**
3. Create a new **Content Item**
4. Copy and Paste **Content** in the item or type the **Content** in the item
5. Create multiple paragraphs. (Verify that **Times New Roman** is the default text font in the **Content Editor**)
6. Select All of the **Content**
7. Change the text font to **Times New Roman** or change it to **Arial**
8. Select **Submit** to **Save the Content**
9. Edit the **Content** and change the text font back to **Times New Roman**

Observed Behavior:

The text appears in **Arial** font (or the Standard **Sans-serif** text font)

Expected Behavior:

The text appears in **Times New Roman** text font

Target Release: Learn 9.1, 3900.34.0 Release

SaaS - Fixed (v3900.34.0)

