

Blackboard

Miscalculation in Jumbled Sentence Questions

Date Published: Dec 02,2021 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Course_Tools_Learn,Grade_Center_Learn; Version:Learn_9_1_3900_21_0,Learn_9_1_3900_23_0,Learn_9_1_3900_26_0,Learn_9_1_3900_28_0,Learn_9_1_3900_30_0,SaaS **Article No.:** 000076086

Product: Blackboard Learn

Release: 9.1;SaaS

Service Pack(s): Learn 9.1, 3900.21.0, Learn 9.1, 3900.23.0, Learn 9.1, 3900.26.0, Learn 9.1, 3900.28.0, Learn 9.1, 3900.30.0, SaaS

Description: In rare cases, correct answers for Jumbled Sentence Questions are miscalculated leading to inaccurate marks for attempts.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator
2. Navigate to **System Admin > Courses**
3. Create and access a Course > **Quick Enroll** > From **Contents, Assessments**, create a Test and make sure it is available for students
4. Create a question 'Jumbled Sentence'
5. **Submit > Ok > Submit**
6. Use the Student Preview Mode and attempt the test (make sure to answer all the questions correctly) > **Submit**

Observed Behavior:

All answers are correct but the attempt is graded incorrectly (not full mark).

Expected Behavior:

All answers are correct and the attempt is graded correctly (full mark).

Target Release: Future Reference

