

# Blackboard

## MAC OS/Firefox: Missing Horizontal Scrolling in Grade Center

**Date Published:** Feb 06,2023 **Category:** Planned\_First\_Fix\_Release:Will\_Not\_Fix; Product:Grade\_Center\_Learn; Version:Learn\_9\_1\_3900\_26\_0,Learn\_9\_1\_3900\_28\_0,Learn\_9\_1\_3900\_30\_0,SaaS **Article No.:** 000076090

**Product:** Blackboard Learn

**Release:** 9.1;SaaS

**Service Pack(s):** Learn 9.1, 3900.26.0, Learn 9.1, 3900.28.0, Learn 9.1, 3900.30.0, SaaS

**Description:** On a Mac device, when the user opens Learn in the Firefox browser, the horizontal scroll bar does not appear in the Grade Center of any course. The horizontal scroll bar is visible in other browsers (Chrome and Safari).

### Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator in a Mac device using Firefox
2. Navigate to **System Admin > Courses**
3. Select any Original Course View course
4. Click on **Grade Center**

### Observed Behavior:

The horizontal scroll bar does not appear.

### Expected Behavior:

The horizontal scroll bar that shows all the columns in the Grade Center appears.

**Resolution/Workaround:** Select the option "make as always" under Scroll Bar Behavior in System Preference Settings.

That will enable scrollbars in Firefox as well as in macOS.

**Information:** Is a Mac OS issue.

**Target Release:** Will Not Fix

