

# Blackboard

## Collaborate Version 21.24 Release

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### Bulletin/Advisory Information:

Blackboard  
collaborate > Product Update Notification

We are pleased to announce the upcoming release of Collaborate version 21.24. We are continually evolving to improve the teaching and learning experience.

For a complete list of updates and additional details, please review our Collaborate [v21.24 Release Notes](#).

### When will the update take place?

All clients will be upgraded on Thursday, January 13, 2022:

- **Asia Pacific** (AWS Sydney: ap-southeast-2): Thursday, January 13, 2022 from 1:00 AM AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours to Thursday, January 13, 2022 5:00 AM AEDT (Australian Eastern Daylight Time) UTC/GMT +11 hours
- **Canada** (AWS Montreal: ca-central-1): Thursday, January 13, 2022 from 2:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours to Thursday, January 13, 2022 6:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours
- **Europe** (AWS Ireland: eu-west-1): Thursday, January 13, 2022 from 12:00 Midnight GMT to Thursday, January 13, 2022 4:00 AM GMT
- **US** (AWS Virginia: us-east-1): Thursday, January 13, 2022 from 2:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours to Thursday, January 13, 2022 6:00 AM EST (Eastern Standard Time) UTC/GMT -5 hours

**Please note:** We will try to minimize downtime and do not plan on using these entire maintenance windows, however we will use these entire maintenance windows if necessary. Collaborate clients will experience intermittent availability during these maintenance windows.

### How will users access this release?

Users will automatically have access to Collaborate v21.24 after the update.

### What supporting resources are available?

To help you with the transition, new documentation and knowledge base articles will be published on the day of the release.

- [Release Notes](#)
- [Known Issues List \(Available January 13, 2022\)](#)
- [Collaborate Release Schedule](#)

