Blackboard

Ultra Organizations View Become Courses if They are Included in SIS Feed Files That are Run Against the Course Data Type SIS Operation

Date Published: Sep 29,2022 **Category:** Planned_First_Fix_Release:Future_Reference; Product:Learn_BU; Version:Ultra   **Article No.:** 000076917

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: If Organizations are included in a Course based SIS feed file by mistake, the Organizations will become Courses despite using the Course Data Type. This happens without using the Service Level header in the feed file.

Steps to Replicate:

1. Log into **Blackboard Learn** as an administrator
2. Navigate to **Admin** > **Organizations** > **Create Organization** > **New**
3. Enter the Organization ID as organizationID1 plus any other desired information for the new Organization
4. Under Organization View Options select Ultra Organization View
5. Click on **Submit**
6. Navigate to **Admin** > **Data Integration** > **Student Information System Integrations**
7. Select **Create Integration** > **Snapshot Flat File** - enter desired settings then click **Submit**
8. Click the drop down icon next to the name of the Integration > select **Upload Feed File.**

```
EXTERNAL_COURSE_KEY|ENROLL_OPTION|DATA_SOURCE_KEY
organizationID1|self|SYSTEM
```

9. Next to File Location click **Browse** and select the feed file which should contain the following:
10. For Data Type select **Course** > click on **Submit**
11. Navigate to **Admin** > **Organizations** > search for the Organization

Observed Behavior:
The Organization can no longer be found in Organization search, it has become a course.

Expected Behavior:
The Organization is listed in the Organization search results.

Target Release: Future Reference